

Performance Products Makes It Easy To Order!

Toll-Free

1-800-243-1220

Includes U.S., Puerto Rico and Virgin Islands

Full Service Sales Hours

Monday - Thursdays:

8:00 am - 9:00 pm (EST)

Friday: 8:00 am - 8:00 pm (EST)

Saturday: 9:00 am - 4:00 pm (EST)

Customer Service and Technical Assistance

Monday - Friday:

8:00 a.m. - 5:00 p.m. (EST)

Order Online

www.PerformanceProducts4benz.com

24 Hour Fax Ordering

1-321-383-2059

International Sales

1-321-269-9651

Or Mail Our Order Form

E-mail

Sales

custsvc@PerformanceProducts4benz.com

Tech Service

tech@PerformanceProducts4benz.com

Prices Subject to Change

During the length of time our catalogs circulate, the price or availability of items sometimes changes without notice. While every effort is made to ensure accuracy, Automotion is not responsible for errors or omissions in this catalog.



Performance Products Accepts Credit and Debit Cards, Checks, Money Orders and C.O.D.

Performance Products accepts first party, preprinted checks from U.S. Banks with your mail order. **C.O.D.** method of payment applies only to shipments within the Continental U.S. Performance Products reserves the right to request a deposit on large orders. \$9.95 C.O.D. fee will be applied.



Return Checks Policy

A \$25.00 returned check charge will be assessed for all checks returned for insufficient funds.

Performance Products Gift Certificates

Let them make their own choice with a Performance Products gift certificate available in any denomination.



Limited Warranty

Performance Products will not be responsible for any damage or loss caused by delays, failures or other consequential damage, nor for labor, transportation or any other charges incurred in the replacement or repair of a defective item.

Performance Products accepts no responsibility for any consequences resulting from installation of any parts.

Returns

To be eligible for return, the product must be in like-new condition, in original packaging and accompanied by a copy of the invoice. Special order parts are non-returnable. Product must be received within 30 days of the date of the invoice to be eligible for a full refund. Products received within 31 to 60 days are subject to a 25% restocking charge. No returns allowed beyond 60 days of invoice date. All returns must be sent prepaid. It is suggested to insure the returned item for its full value to protect against loss. Allow up to 3 weeks from date of shipment for processing refunds, credits and exchanges.

Package Protection Plan Rates

Performance Products allows total peace of mind by eliminating any hassle or risk in the event of loss or damage of parts during shipment. If a problem arises, call our Customer Service representatives for a quick resolution.

| | |
|----------------------------|--------|
| Up to - \$100.....add..... | \$.95 |
| 101 - 200.....add..... | 1.50 |
| 201 - 400.....add..... | 1.95 |
| 401 - 600.....add..... | 2.50 |
| 601 - 800.....add..... | 3.50 |
| 801 - 1000.....add..... | 4.50 |
| 1,000 - Up.....add..... | 4.95 |

Visit The Performance Products Showroom!



Showroom Hours:

Monday - Friday: 8:00 am - 5:00 pm (EST)

Saturday: 9:00 am - 1:00 pm (EST)

The Showroom Will Be Closed On The Following Days:

Memorial Day: Monday, May 30.

July Fourth: Monday July 4.

Labor Day: Monday, September 5.

Thanksgiving: Thursday, November 24,

Friday November 25.

Christmas: Saturday-Monday, December 24, 25, 26.

EXPRESS SERVICE/Same Day Processing Only \$3.95



Performance Products standard order processing time is 24 hours.

If you need your order processed same day, call us Monday thru Friday before 1:00 p.m. (EST) and request same day processing. For just \$3.95 we'll provide special processing of all in-stock parts through the warehouse same day. Next day delivery is available, see Express Shipping requirements below or call our Sales Representative for rates.

Need It Fast? Use EXPRESS SHIPPING!



Utilize Express Shipping, U.S. only, and have your order delivered the next business day or day after. Express Shipping is limited to in-stock, non-oversize items with a total order weight of less than 20 lbs. Add \$19.99 to Shipping and Handling Rates for two-day delivery. Add \$29.99 to Shipping and Handling Rates for next day delivery. For next day delivery of oversize parts and heavier orders, call our Sales Representative for rates. Orders must be received by 1:00 p.m. EST.

Shipping and Handling Rates

Rates apply to ground service shipping within the 48 contiguous states, excluding truck shipped parts. Rates for Alaska, Hawaii and Puerto Rico may vary. International shipping rates are calculated on weights and dimensions, call for estimate.

| | | |
|----------------------------|----------|--------|
| Orders up to \$50.00 | add..... | \$9.99 |
| 50.01 to 100.00 | add..... | 14.99 |
| 100.01 to 200.00 | add..... | 19.99 |
| 200.01 to 400.00 | add..... | 26.99 |
| 400.01 to 600.00 | add..... | 33.99 |
| 600.01 to 800.00 | add..... | 37.99 |
| 800.01 to 1000.00 | add..... | 41.99 |
| Over 1000.00 | add..... | 45.99 |

▲Symbol designates part has shipping surcharge due to heavy weight or oversize dimensions. Two symbols designates the part is shipped in two oversize boxes. Add \$8.99 to above Shipping and Handling Rates for each symbol.

FedEx Delivery Area Surcharge - \$1.75 per package residential /\$1.25 per package commercial addresses. **Please note:** One of the two applicable FedEx surcharges will be added to your shipping & handling charges for zip codes FedEx designates as less accessible or to less populated areas.

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